



### Filter questions

Not all of the questions in the survey were meant to be answered by everybody. Some questions are not applicable to everyone: for example, if a service user had not seen a psychiatrist in the last 12 months (Q3) they did not have to answer the questions about this (Q4 to Q9), but were 'filtered' to another part of the questionnaire. This is indicated by text under each table.

### Statistical significance

Statistical tests were carried out on the data to determine whether there had been any significant changes in the results for 2008 compared with other years. A statistically significant difference means that the change in the results is very unlikely to have occurred by chance.

The final two columns of the tables use up and down arrows to indicate whether there has been a statistically significant change between 2008 and 2007, and also between 2008 and 2004 (when the first survey was carried out):

↑ shows that there has been a statistically significant **increase** in the proportion choosing a particular response.

↓ shows that there has been a statistically significant **decrease** in the proportion choosing a particular response.

Where a cell in the final two columns is blank, there has been no statistically significant change.

### Further information

More information about the programme of NHS patient surveys is on the 'Surveys of patients' section of our website at:

<http://www.healthcarecommission.org.uk/NationalPatientSurveyProgramme>

Full details of the methodology for the 2008 survey:

<http://www.nhspatientsurveys.org.uk/index.html>

The 2008 community mental health survey results, questionnaire and scoring:

<http://www.healthcarecommission.org.uk/PatientSurveysMentalHealth2008>

The 2007 community mental health survey results, questionnaire and scoring:

<http://www.healthcarecommission.org.uk/PatientSurveysMentalHealth2007>

The 2006 community mental health survey results, questionnaire and scoring:

<http://www.healthcarecommission.org.uk/PatientSurveysMentalHealth2006>

The 2005 community mental health survey results, questionnaire and scoring:

<http://www.healthcarecommission.org.uk/PatientSurveyMentalHealth2005>

The 2004 community mental health survey results, questionnaire and scoring:

<http://www.healthcarecommission.org.uk/PatientSurveyMentalHealth2004>

More information about the 2007/2008 NHS performance ratings:

<http://www.healthcarecommission.org.uk/healthcareproviders/serviceproviderinformation/annualhealthcheck/annualhealthcheck2007/2008.cfm>

































